

COMCAST

Jeff 978-973-9320

JOB NO. 866,137

888-633-4266

TECH		WORK ORDER	
9503	01810588310129001	NUMBER	PRINT DATE
			08/30/04

ACCOUNT NUMBER 8773102590195782	HOME PHONE 978-590-4010	OTHER PHONE	WORK ORDER TYPE CTV+CHSI-P NEW	SCHEDULED DATE: 8/30/04 TIME: 9-11A UNITS: 28						
CUSTOMER NAME AND SERVICE ADDRESS WACOME, TODD 19 BASSWOOD LN ANDOVER MA 01810-5883			VIP	SUB STATUS	MAP CODE D107	MGMT. AREA DA	SERV. AREA	SALES REP. 10393	MISC.	SCHED CATO HI
REPRINT			HEAD END	DWELLING TYPE 24 SINGLE FAMILY		TYPE HOOK-UP INVALID CODE				
SERVICE ACTIVATION(SAS#)		LAST PAYMENT DATE 00/00/00	SERVICEABILITY R DIGI/TELE/OA		POLE OWNER	POLE NUMBER MA017221	BRIDGER MA 0172 21			

Key
590195782

NOTES TO TECHNICIAN

DROP LOCATION

WORK TO BE PERFORMED				CHARGE
CODE	QTY	DISCOUNT	DESCRIPTION	
9	1	Z5	CHSI PRM INS	49.95
BX	1		MODEM A/O*	
OI	1	Z3	ATV INST PW	
S	1	HJ	LEASEMULPRD	24.95
BA	1		BASIC	9.10
			TEMP DISCNTS	21.00

EQUIPMENT				CURRENT BALANCE
OUTLET / SERIAL NUMBER / TYPE / STATUS / SERV CODE				
<i>0011AD20079</i> <i>File w mbna?</i> <i>39/ Feb Data Proc.</i>				MONTHLY RATE
				PAST DUE AMOUNT
				CYCLE CODE
				NEG STATEMENT BALANCE
				PERCENT AMOUNT
				PREVIOUS TROUBLE CALL INFORMATION
				DATE TECH #

Drop	New	Replace	Existing
CTV AO	New	Replace	Existing
CHSI AO	New	Replace	Existing
CDP AO	New	Replace	Existing

TROUBLE CALL REASONS

WO RSN: CSSR SALE

1 HSD
TOTAL AMOUNT TO COLLECT

TOTAL AMOUNT PAID

TAG NO.

COMPLETION			TROUBLE CALL RESOLUTION CODES				SIGNAL LEVELS (*REQUIRED) / PROBLEM CHANNEL				
TECH #	START TIME	STOP TIME					2*	58	71	117	Affected Channel

TECHNICIAN COMMENTS

By signing below, I represent that I am at least 18 years old; I am the owner of, or tenant in, the premises at the above address and that the installation, repair or other work provided has been satisfactorily completed. If this work order relates to the initial installation of services, I acknowledge receipt of Comcast's Welcome Kit which contains the Comcast Subscriber Agreement, the Comcast Cable Subscriber Privacy Notice and other important information about the services. I agree to be bound by the Comcast Subscriber Agreement which constitutes the agreement between Comcast and me for the services. If other non-installation work was provided, I agree to continue to be bound by the current Comcast Subscriber Agreement. I authorize Comcast to obtain a credit report from a consumer credit agency in connection with the provision of the services I am receiving.

CUSTOMER COPY

CUSTOMER SIGNATURE

DATE

X

8/30/04